



FPUAnet Communications Division
"Committed to Quality"

July 13, 2016

An open letter to:

Residential and Commercial Developers in FPUA's Utility Service Territory

ATT: Project Managers & Development Planners

RE: FPUAnet Communications Services

Dear Developer:

FPUA welcomes the new developments in Fort Pierce, and we stand ready to provide high quality services in our growing community.

This letter is to alert you that FPUA provides communication services in addition to its other utility services. We have over 3,000 miles of optical fiber in the Fort Pierce area! We originally installed the fiber optic network to support our utility operations, but we also use the fiber's enormous capacity to economically provide state-of-the-art communication services to customers in the community.

FPUA's fiber optic loops provide the following Fiber to the Premises (FTTP) communication services:

- 1. Dedicated Fiber Internet Access (DIA):** We provide this symmetrical service on a self-healing loop over multiple pathways for >99.99% reliability. Customers include businesses, government institutions, schools, and office buildings.
- 2. Dedicated Bandwidth Connections (BC):** We use fiber cable to interconnect branch offices as part of Customers' networks. These >99.99% links can be used to share data, Internet, Voice over IP and other services.
- 3. Residential Telephone, Featuring a Digital Switching Station, Cable TV, Broadband Hi Speed Internet, and Security Alarm Monitoring via FTTH (Fiber to the Home):** FPUA can arrange for a high quality FTTH provider, Home Town Cable, to deliver these services to new developments over FPUA's fiber optic network.

For up-to-date information on FPUA's communications services, or to request a letter of availability, visit our FPUAnet website at www.fpuanet.com, or contact me by phone or email (dlandin@fpu.com).

Sincerely,

A handwritten signature in black ink, appearing to read "Donald T. E. Landin".

Donald T. E. Landin

FPUAnet Communications Services Manager