



FPUAnet Communications Division
"Committed to Quality"

June 28, 2017

An open letter to:

Residential and Commercial Developers in FPUA's Utility Service Territory

ATT: Project Managers & Development Planners

RE: FPUAnet Communications Services

Dear Developer:

FPUA welcomes the new developments in Fort Pierce, and we stand ready to provide high quality services in our growing community.

This letter is to alert you that FPUA provides communication services in addition to its other utility services. We have over 3,000 miles of optical fiber in the Fort Pierce area! We originally installed the fiber optic network to support our utility operations, but we also use the fiber's enormous capacity to economically provide state-of-the-art communication services to customers in the community.

FPUA's fiber optic loops provide the following Fiber to the Premises (FTTP) communication services:

- 1** **Dedicated Fiber Internet Access (DIA):** We provide this symmetrical service on a self-healing loop over multiple fiber pathways into the premise for guaranteed >99.99% reliability. Customers include businesses, law enforcement and other government institutions, schools, and office buildings.
- 2** **Dedicated Bandwidth Connections (BC):** We use fiber optic cable to interconnect branch offices as part of Customers' networks. These >99.99% reliable links can be used to share data, Internet, Voice over IP and other services.
- 3** **Wireless Broadband Internet Access (WBI):** We provide this service over a wireless pathway, by way of the FPUAnet network for >99.9% reliability. This service will enable communication with websites and other resources on the worldwide web, and the public internet.
- 4** **Guaranteed Broadband Internet Access (GBI):** This guaranteed service is provided through FPUAnet Fiber into the premise. GBI is symmetrical, and we guarantee >99.9% reliability.
- 5** **Residential Telephone, Featuring a Digital Switching Station, Cable TV, Broadband Hi Speed Internet, and Security Alarm Monitoring via FTTH (Fiber to the Home)** from third-party service providers over FPUA's fiber optic network.

For up-to-date information on FPUA's communications services, or to request a letter of availability, visit our FPUAnet website at www.fpuanet.com, or contact Nikki Tipton (772) 466-1600 Ext.3308 or email (ntipton@fpu.com).

Sincerely,

A handwritten signature in black ink, appearing to read "Donald T. E. Landin".

Donald T. E. Landin

FPUAnet Communications Services Manager